

Terms & Conditions:

For Buyers:

eVibha is B2C/B2b platform to connect & facilitate Sellers and Buyers ,where the buyer will contact the seller directly / send enquiry for his/her requirements.

eVibha(a brand of Whetstone cg Pvt Ltd) will collect authentic information of the seller before approving their details, we can assure that our sellers are genuine & professional and believe in longterm business hence they transact professionally & genuine. However we request you to ensure to clarify all your doubts regarding Product details, Price , Delivery ,Payment terms etc before placing the order. We suggest you to make payment in person & collect the products from their outlets/ distributors/dealers or any known common contacts for few transactions till buyers and the sellers build confidence & trust.

Our seller Information received during the buying of the products to be kept professionally and confidentially, if found misusing of the same eVibha(a brand of Whetstone cg Pvt Ltd) will be forced to take strict appropriate action.

If you get defective item or not upto the quality from the seller, kindly return the same within three days of receiving the material for replacement . Refund or replacement policy should be discussed with the seller before placing your order with the seller. eVibha (a brand of Whetstone cg pvt Ltd) as of now not collecting payment from the buyer on behalf of our seller.

eVibha (a brand of whetstone cg pvt ltd) will not be responsible for refund of buyers amount paid to the seller but buyer can write to us on ,support@evibha.com, if have any such bad experience with our seller orpayment issues evibha (a brand of whetstone cg pvt ltd) support will take up the issue with the seller and try to resolve the issue within our capacity but don't assure you to get refund or any financial commitments from evibha(a brand of whetstone cg pvt ltd).

If you have any bad experiences or poor services from our listed products kindly write to us on support@evibha.com we will take appropriate action on the same.

Our portal is also integrated with Service providers to give one shop experience for our buyers.

For Clients:

eVibha is B2B/ B2C platform to connect Service Providers and Clients who are looking for relevant services where the clients will contact the service providers directly for his/her requirements.

eVibha(a brand of whetstone cg pvt ltd) will collect authentic information of the service providers before approving their detailsbut request the clients to clarify all your doubts with our

service providers while making any financial transactions.

If you have any bad experiences or poor services from our listed service products kindly write to us on support [@evibha.com](mailto:support@evibha.com) we will take appropriate action on the same.

eVibha (a brand of whetstone cg pvt ltd) will not be responsible for refund of service charges or any other charges paid to the service providers

Our Service provides will always assure you good services & Support Always